



WARRANTY DETAIL

The range of GORDON TIMBER PREMIUM Posts and Strainers, (Use Class 4 ground contact pressure treated fencing timbers), when used in accordance with the appropriate standards, has a 15 year warranty against failure of the timber from fungal decay or insect attack.

The warranty is for the cost of re-supply by John Gordon and Son Ltd, trading as Gordon Timber, or the re-supply by Gordon Timber (at our option), of a component that is proven to have failed as a result of fungal decay or insect attack within 15 years of supply. The warranty does not cover the costs of removal or reinstatement of such components or consequential costs or loss due to failure of the component. Claims must be brought within two weeks of the expiry of the 15 year period, at the latest.

The term '**fungal decay**' as used in the warranty refers to wood destroying fungi that feed on and degenerate the wood cell walls. It excludes staining and mould fungi associated with the weathering of wood.

The term '**insect attack**' refers to attack by wood digesting insects that destroy the timber structure.

The term '**failed**' refers to damage caused by insects and/or fungi to such an extent that the component is no longer fit for purpose.

Nothing in this warranty affects the statutory rights of consumers, or excludes or restricts the liability of Gordon Timber for death or personal injury caused by negligence, or for fraudulent misrepresentation.

WARRANTY CONDITIONS

1. The GORDON TIMBER PREMIUM Posts and Strainers must not have been misused or placed in abnormal conditions and must not have been used for any extraordinary purpose which was not drawn to the attention of GORDON TIMBER or the retailer at the time of purchase.
2. Installation of all GORDON TIMBER PREMIUM Posts and Strainers should meet the requirements of BS 1722.
3. Should GORDON TIMBER PREMIUM Posts and Strainers be cross cut, notched or bored during installation, then it is ESSENTIAL that the exposed surfaces are liberally brushed with ENSELE end grain wood preservative or other appropriate end grain product to the directions shown on the product label to protect the integrity of the treatment. End grain products should be available from the supplier of your GORDON TIMBER PREMIUM Posts and Strainers.
4. It is ESSENTIAL that GORDON TIMBER PREMIUM Posts and Strainers are not further pointed after treatment.
5. The shortening of GORDON TIMBER PREMIUM Posts and Strainers should be avoided, whenever possible. If unavoidable, it is ESSENTIAL the cut end is treated with an appropriate end grain wood preservative and must never be used in ground contact.
6. It is ESSENTIAL that GORDON TIMBER PREMIUM Posts and Strainers must not be planed or rip sawn.
7. It is ESSENTIAL that GORDON TIMBER PREMIUM Posts and Strainers are not removed from their original installation and reused at a new location.
8. Any warranty claim must be accompanied by original proof of purchase.



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